



FAXFINDER

FAXFINDER® CLOUD

FaxFinder® Cloud is an online faxing service that offers the same capability and functionality of an on-premise fax server, but with no hardware or telephony required. Inbound faxes are delivered to a recipient's email or browser inbox. Outbound faxes can be sent through a web browser, email client, or print driver. Users also have the option of leveraging multifunction printers when faxing a hardcopy.

OUTBOUND FAXING

Fax jobs are submitted to the FaxFinder Cloud server (www.faxfinder.cloud) which is hosted in an Equinix datacenter in Denver, CO. The fax image is rendered, stored on the server and submitted via secure HTTPS to etherFAX for processing/delivery.

Upon completion, a confirmation is sent to the creator of the fax job. The end user only needs a connection to the internet to utilize FaxFinder Cloud at www.faxfinder.cloud.

INBOUND FAXING

Existing fax numbers are ported to etherFAX, the fax transport mechanism used by FaxFinder Cloud. Faxes are identified based upon the fax number that was called. Faxes are then securely retrieved by FaxFinder Cloud and delivered to the appropriate subscriber based on the routing rules. A single user or group can be associated with fax numbers.

SECURITY

FaxFinder Cloud uses Microsoft SQL server to manage user accounts and access fax records and images. Fax images are encrypted at-rest using an AES 256 symmetric algorithm. Sending faxes securely is achieved using TLS with mail servers like Microsoft Office 365 and Exchange.

Achieving five nines (99.999%) up-time, FaxFinder Cloud also features redundant datacenters to ensure service availability. The FaxFinder Cloud environment is secure and qualifications include:

- Information & services are only accessible by authorized personnel
- etherFAX disaster recovery & business continuity planning policy
- Backup/recovery procedures updated & tested annually
- Offline media & backup data only accessibly to authorized individuals
- Datacenter provides secure cages for dedicated FaxFinder Cloud equipment with monitoring & surveillance

KEY BENEFITS

- Simple browser interface
- No hardware
- No telephony
- Scalable from hundreds to millions of faxes
- High reliability
- Variety of sending & receiving options
- API for integration with third-party applications

FEATURES

- Fax retention for 365 days
- Compliance using HTTPS
- Fax images encrypted
- Active Directory sync
- Never busy inbound
- Unlimited Users
- Supported faxable file types: doc, docx, xls, xlsx, ppt, pptx, vsd, xps, pdf, bmp, gif, tif, jpg, png, txt, html, htm



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